



815 Forest Avenue | Northfield, Minnesota 55057
507.664.8800 TEL | 507.645.0942 FAX

9-8-20

RE: COVID-19 Update – Care Center

Dear Family and Friends of Three Links,

Our top priority is to keep our residents and staff safe, healthy and informed. We appreciate your support and patience throughout the COVID-19 pandemic. To keep you informed, we wanted to provide you with the following updates:

Resident Testing Update for COVID-19

Over the past month we have conducted several rounds of employee and resident testing. All of the results have come back negative. Due to recently published CMS (Centers for Medicaid and Medicare Services) regulations, we will be conducting ongoing testing for all residents and staff based on this new CMS criteria. We will be completing routine surveillance testing based on county numbers and/or outbreak testing when a new confirmed positive case is identified. Based on the results of these tests, we will decide what will be needed for repeat testing.

Positive Case of COVID-19 of Care Center Employee

Unfortunately, we were notified on September 7, 2020 of an asymptomatic employee who tested positive for COVID-19.

- The employee was last at the Care Center on September 2nd, 2020.
- Exposure to residents or employees is considered a “low risk” exposure per the Minnesota Department of Health guidelines.
- This employee has worn the universal personal protective equipment or “source control” of a surgical mask and eye protection at all times when in resident care areas while practicing hand hygiene.
- The employee is now isolating at home and will not return to work until meeting the Minnesota Department of Health guidelines for returning to work in a healthcare setting.
- We are working in collaboration with the Minnesota Department of Health to ensure we are taking all appropriate precautions at this time and will abide by their recommendations for any additional resident testing.
- Certain residents, based on exposure, may have to be isolated to their room for a period of time based on information we receive during contact tracing. This includes eating meals in rooms and no longer being eligible for outdoor visits or window visits.

COVID-19 Testing of Employees and Residents This Week

Within the week, we will be conducting COVID-19 tests for all Care Center employees and residents per recently published regulations by CMS. Updates of employee and/or residents testing and results will be forthcoming.

Staying Connected – Ways to Visit

We offer a few ways to visit your loved one. To schedule a visit, please call 24 hours in advance.

1. Outdoor visits

Monday-Friday: 9 a.m. to 4:30 p.m.; weather permitting

Bridge and Crossroads (Upper level of Care Center): 507-649-2873

Pathways: (Lower level of Care Center): 507-649-2781

2. Video conference

Please call 507-664-8839 or 507-664-8823. You may also call the “resident phone” at 507-301-5007.

3. Window visits

Please call 507-664-8839 or 507-664-8823.

We will continue to be transparent regarding any updates or changes. Please do not hesitate to contact us with any questions or concerns you may have.

The latest family communications regarding COVID-19 may also be found at threelinks.org.

Sincerely,

A handwritten signature in cursive script that reads "Mark Anderson".

Mark Anderson, CEO