



815 Forest Avenue | Northfield, Minnesota 55057  
507.664.8800 TEL | 507.645.0942 FAX

March 12, 2020

Re: Coronavirus (COVID-19) Preparation Update – VISITOR RESTRICTIONS

Dear Family Member,

**Visitor restrictions**

Effective today, per federal regulation as set forth by the Centers for Medicare and Medicaid Services and the Centers for Disease Control and Prevention, we must restrict visitors for the protection of our residents and staff. This is being done to limit potential exposure to COVID-19. All non-essential visitors will be restricted from access to our Care Center, Memory Care Cottages, Millstream Commons and Villages of Lonsdale. Our entrances will be locked 24-hours a day, every day of the week.

Visitors--including family members, contractors, and volunteers – are asked to temporarily avoid visiting nursing homes and assisted living settings except for essential circumstances, time sensitive reasons such as for hospice. Essential/medical visitors must complete a visitor screening/health form upon entrance to our buildings.

**Stay in touch**

We know that not seeing your loved one may be difficult. In an effort for you to stay in contact with your loved one, we will work to provide additional ways of keeping in touch through technology.

- We welcome letters and cards mailed to your loved one at the following addresses

Resident Name	Resident Name
Three Links Care Center	Cottages
815 Forest Ave.	815 Forest Ave.
Northfield, MN 55057	Northfield, MN 55057
Resident Name	Resident Name
Millstream Commons	Villages of Lonsdale
210 West Eighth Street	1000 Birch Street NE
Northfield, MN 55057	Lonsdale, MN 55046

- Emails to residents may be sent to [reply@threelinks.org](mailto:reply@threelinks.org). Please be sure to include the resident name in the subject line.

At this time, there are no active cases of COVID-19 in any of our living options or in Rice County. We are committed to providing updates pertaining to Coronavirus. Updates for family and the community will be posted on [threelinks.org](http://threelinks.org).

Sincerely,

Mark Anderson, CEO