



The Distinctive Choice in Senior Living

1000 Birch Street NE | Lonsdale, Minnesota 55056

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An organization of Three Links

November 18, 2020

RE: COVID-19 Update

Dear Family and Friends of The Villages of Lonsdale,

Our priority as COVID-19 continues to spread across our state is to keep everyone who lives and works at Three Links locations safe, healthy and informed. The current, community spread of COVID-19 within Rice County and surrounding areas is alarming. We are realistic about the challenges we face in combatting COVID-19 and have appreciated your support during the long months we've endured so far.

The Villages of Lonsdale COVID-19 positive case

Unfortunately, today, we learned that an employee at The Villages of Lonsdale has tested positive for COVID-19. This individual has not had contact with independent living or assisted living residents.

Infection prevention protocols

Out of precaution, we have put aggressive procedures into place.

- We are working closely with Minnesota Department of Health (MDH) to ensure we are implementing all appropriate steps and infection prevention protocols.
- We are following the guidance of MDH regarding COVID-19 testing of staff and residents.
- Contact tracing is being conducted to determine any possible exposures.
- Extra sanitation and cleaning of surfaces is being done on an ongoing basis.
- Indoor visits have been suspended. Due to the rate of community spread, indoor visits have been canceled for the foreseeable future.
- Compassionate exception visits for end-of-life and other urgent needs will continue as necessary.
- We will continue to screen employees and residents for symptoms of COVID-19.
- We will continue to enforce the use of appropriate personal protective equipment for employees and residents.

We know this news may cause concern. Our staff are trained to care for our residents in a calm, professional manner while following strict infection prevention measures.

Thank you for your patience in being separated from your loved ones at this difficult time. We will continue to be transparent regarding any updates or changes. Please check threelinks.org for ongoing family updates regarding COVID-19 or contact us directly with individual concerns.

Sincerely,

Mark Anderson, Chief Executive Officer

Marilyn Pint, Executive Director, The Villages of Lonsdale