



815 Forest Avenue | Northfield, Minnesota 55057
507.664.8800 TEL | 507.645.0942 FAX

November 18, 2020

RE: COVID-19 Update - Three Links Care Center

Dear Family and Friends of Three Links,

Our priority as COVID-19 continues to spread across our state is to keep everyone who lives and works at Three Links Care Center safe, healthy and informed. The current rate of community spread within Rice County is alarming. Please do your part by following CDC guidelines.

Care Center COVID-19 Positive Case Update

Residents

Residents who have met the timeframe required for airborne precautions and are not considered COVID-19 positive are not included in this active count.

- As of noon today, 1 resident is COVID-19 positive and in isolation.

Employees

Employees who have met the timeframe required for quarantine and are not considered COVID-19 positive are not included in this active count.

- As of noon today, a total of 7 Care Center employees are COVID-19 positive and are excluded from working.
(Two employees have tested positive since noon last Monday.)

Infection prevention protocols

- Surveyors from the Minnesota Department of Health conducted an on-site COVID-19 survey at the Care Center on November 5. Three Links passed the survey without any deficiencies.
- All residents are quarantining in their rooms.
- The residents who have tested positive are being cared for in a designated area of the Care Center.
- Staff are working within designated areas and not crossing into other areas.
- Residents and staff of the Care Center are tested frequently for COVID-19.
- Extra sanitation and cleaning of surfaces is being done on an ongoing basis.
- Hydroxyl technology units are being used to ensure the best air quality.
- Indoor visits have been suspended. Compassionate exception visits for end-of-life and other urgent needs will continue.

- We are working closely with the Minnesota Department of Health to ensure we are taking all appropriate steps and infection prevention protocols.

We know this news may cause concern. Our staff are trained to care for our residents in a calm, professional manner while following strict infection prevention measures.

Thank you for your patience in being separated from your loved ones at this difficult time. We will continue to be transparent regarding any updates or changes. Please see [threelinks.org](https://www.threelinks.org) for the latest family communications regarding COVID-19 or contact Social Services at the Care Center with any concerns you may have by calling 507-664-8800 or 507-664-8821.

Sincerely,

A handwritten signature in black ink that reads "Mark Anderson". The signature is written in a cursive style.

Mark Anderson, Chief Executive Officer