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Sept. 1, 2020

RE: Confirmed COVID-19 Case – Care Center Resident

Dear Family and Friends of Three Links,

Our top priority is to keep our residents and staff safe, healthy and informed.

Confirmed case of COVID-19 of Care Center resident

We were notified on August 31, 2020 of a resident who was discharged from the Care Center on Wednesday, August 26, 2020 tested positive for COVID-19 upon admission to a metro-area assisted living facility. Upon discharge from Three Links, the resident was asymptomatic and remained so the morning of discharge. Since the resident was swabbed and tested positive for COVID-19 after being discharged from Three Links, the case will not be attributed to Three Links in public reports. However, it is our ongoing commitment to be transparent.

In response to the discharged resident testing positive for COVID-19:

- We completed contact tracing of residents and staff at Three Links for the dates of August 24, 25 and 26, and found all exposures to be low risk per Minnesota Department of Health (MDH) assessment tools.
- We are completing a third round of staff COVID-19 testing today.
- All staff members tested over the previous two weeks have been negative for COVID-19.
- We have scheduled resident testing for all residents of the Care Center to be conducted on Thursday, September 3.
- To date, we have not had a resident test positive for COVID-19 while at the Care Center.
- We are continuing to follow Centers for Disease Control and Prevention and MDH recommendations concerning PPE use, the disinfection of equipment, the exclusion of staff from work when ill and many other infection prevention precautions.
- Outdoor visits may continue for the majority of our Care Center residents as scheduled.
- Residents that have (1) been admitted to Three Links Care Center in the last 14 days, (2) attended clinical appointments out of the building in the last 14 days, or (3) presented with symptoms of COVID-19 in the last 14 days that are excluded from outdoor visits until the completion of a 14-day quarantine.

We know this news may cause concern. Our staff are trained to care for our residents in a calm, professional manner while following strict infection prevention measures.

Thank you for your patience in being separated from your loved ones at this difficult time. We will continue to be transparent regarding any updates or changes. Please do not hesitate to contact us with any questions or concerns you may have. Please see threelinks.org for the latest family communications regarding COVID-19 or reach out to us directly.

Sincerely,

A handwritten signature in cursive script that reads "Mark Anderson".

Mark Anderson, CEO